

A Faith Based Toolkit for Islamic Relief

# WORKING IN CONFLICT



# Contents

---

## Introduction

Preface [0·3](#)

The Islamic faith [0·5](#)

Humanitarianism and Islam [0·8](#)

The Muslim context [0·9](#)

Potential issues [0·12](#)

Glossary [0·13](#)

---

## 1. Policy

Introduction [1·3](#)

Islamic Relief strategy: working in contexts of conflict, violence and fragility [1·5](#)

When and where should this toolkit be used? [1·9](#)

Understanding definitions [1·11](#)

Islamic principles: a basis for conflict transformation programming [1·14](#)

Standards for principled work in conflict environments [1·22](#)

Islamic guidelines on behaviour in conflict [1·29](#)

Principles for non-violent action [1·35](#)

---

## 2. The human cost

Looking close-up at violence [2·3](#)

Vulnerable groups and their needs [2·9](#)

Working with refugees [2·17](#)

Understanding trauma [2·19](#)

Sexual violence [2·22](#)

---

## 3. Conflict mapping

Introduction [3·2](#)

Mapping methodology: overview [3·9](#)

Alternative tools [3·30](#)

---

## 4.a Managing risk

Approaches to conflict [4.a·3](#)

Security [4.a·4](#)

Risks to civilians [4.a·5](#)

Human resources and risks to staff [4.a·9](#)

Communication [4.a·15](#)

Working with local partners [4.a·18](#)

Procurement and logistics [4.a·20](#)

Interacting with armed actors [4.a·22](#)

Options for immediate action against escalation [4.a·25](#)

Negotiation and mediation [4.a·29](#)

# Contents

---

## 4.b Conflict sensitivity

---

Introduction [4.b·3](#)

---

Assessing our capacity to be conflict sensitive [4.b·4](#)

---

Conflict sensitive aid delivery [4.b·9](#)

---

5W-1H analysis [4.b·14](#)

---

Scenario planning [4.b·16](#)

---

Options planning [4.b·17](#)

---

Conflict sensitivity in the project cycle [4.b·20](#)

---

Reality check [4.b·23](#)

---

## 4.c Conflict transformation

---

Project design [4.c·3](#)

---

Programming options [4.c·7](#)

▶ Development and aid projects [4.c·7](#)

▶ Water, sanitation and hygiene [4.c·8](#)

▶ Education [4.c·10](#)

▶ Livelihoods, land and microfinance [4.c·13](#)

▶ Shelter [4.c·17](#)

▶ The environment [4.c·18](#)

---

Integrated Sustainable Development model [4.c·21](#)

---

Conflict specific intervention options [4.c·25](#)

---

Working with others [4.c·35](#)

---

Promoting participation [4.c·48](#)

---

Funding proposals for conflict  
or peacebuilding projects [4.c·53](#)

---

## 5. Monitoring, Evaluation & Learning

---

Introduction [5·3](#)

---

Learning [5·4](#)

---

Reminder of key definitions and terms [5·6](#)

---

Choosing your indicators [5·7](#)

---

Planning, design and ME&L [5·13](#)

---

Specific evaluation tools for peacebuilding [5·14](#)

---

Other advanced tools available [5·24](#)

---

For more information [5·25](#)

# Acknowledgements

Creating this resource is only possible through the work of others who have come before us, and we are indebted to the collective wisdom of the field. In particular we must acknowledge that we have drawn heavily from the excellent *Working With Conflict: Skills and Strategies for Action* by Respond to Conflict; the work of the Conflict Sensitivity Consortium; training resources provided by the Peace Action Training and Research Institute of Romania (PATRIIR) and the International Peace and Development Training Centre and Stephen Pinker's analysis of our 'Inner Demons' in *The Better Angels of Our Nature*.

The sources used and direction to further tools and guidance are referenced throughout the toolkit and are highlighted in the 'For more information' lists in each section. All reasonable efforts have been made to ensure that references are included and correct. We apologise for any omissions and welcome corrections, which we will look to rectify at the earliest opportunity. Wherever possible this toolkit has referred readers to open access resources. All hyperlinks were accessed in March 2014.

Islamic Relief's policy on Islamic approaches to conflict transformation is based on research commissioned by Islamic Relief from The Cordoba Foundation and Salam Institute, published as *Understanding an Islamic Framework for Peacebuilding*.

We are also grateful for the guidance provided by a Conference of Ulama in Cairo, Egypt in March 2013, particularly the contribution of Khalid Hanif.

Our programming approach is underpinned by our work on Integrated Sustainable Development and Islam and human development, published as Introduction to Islamic Relief Worldwide's *Integrated Sustainable Development Programme, Integrated Sustainable Development Programme Domains of Change Checklist*, and *Islam & Human Development* respectively.

The approaches and methodologies in this toolkit were piloted in Sudan, Afghanistan and Mali in 2013–14. Thanks are due to Islamic Relief staff in our Khartoum, West Darfur, Kabul, Sarajevo, Bamako and Douenza offices for their support, patience and feedback.

Acknowledgement and gratitude must go to Omayma El Ella, Madiha Raza, Sofia Zolghadriha and Alaa' Al-Samarrai for their contributions to the toolkit. Thanks are also due to those that reviewed and commented on various sections (Islamic Relief unless otherwise indicated): Atallah Fitzgibbon, Leila Fasseaux, Neelam Fida, Shabaana Kidy, Dr. Mohammed Kroessin, Dr. Muhtari Aminu-Kano, Isabel Phillips, and Michelle Garred (World Vision).

Finally, special thanks must be given to Sadia Kidwai (Islamic Relief) for her contributions and extensive assistance in the production of this resource.

**Author: Lucy V. Moore**

Edited by Beverley Cohen and Velo Mitrovich

Quotations from the Qur'an are taken from *The Qur'an: A New Translation* by M.A.S. Abdel Haleem, Oxford University Press, Oxford (2004).

Please use the following citation:

Moore, L. V., *Working in Conflict: A Faith Based Toolkit for Islamic Relief*, Islamic Relief Worldwide, Birmingham, UK, 2014.

© Islamic Relief Worldwide 2014. All rights reserved. All material contained herein is the exclusive property of Islamic Relief Worldwide. This material may be freely reproduced and otherwise utilised for non-commercial purposes if this publication is correctly and clearly identified as such. You may not alter, transform or build upon this work. No part of this material may be reproduced in any material form (including photocopying) for purposes other than non-commercial purposes without the written permission of Islamic Relief Worldwide. Whilst every effort has been made to ensure its accuracy, no responsibility for loss, damage or injury occasioned to any person acting or refraining from action as a result of any material in this publication can be accepted by Islamic Relief Worldwide.

All photographs © Islamic Relief

This toolkit has been produced with the assistance of UKAID under the IRW-DFID Partnership Programme Agreement (PPA). The content of this toolkit is the sole responsibility of the Author(s). This material has been funded by UK aid from the UK Government, however the views expressed do not necessarily reflect the UK Government's official policies.

